

## **9-1-1 B Problem Call Report Instructions**

1. PSAP Name
2. Call-take ID
3. Date of call
4. Time of call
5. Phone number that displayed in the ANI display
6. Use this box if caller says they are calling from a number that is different from the number in #5.
7. Circle the class of service on the ALI screen.
8. If Record Not Found, please show the address of the caller.
9. If call was misrouted, please show the correct PSAP.
10. If the address on the ALI display is wrong, please show the correct address.
11. Use this space to provide any other information you feel is needed to understand the problem.