

**Keller Southlake Emergency Communications Center  
Employee Recognition**

On October 15<sup>th</sup>, 2010, the Keller Southlake Emergency Communications Center recognized Patricia Villalva for 10 years of perfect attendance. Pat is well known for her outstanding work ethic and her dependability to respond for emergency coverage at any time. Pat continually volunteers for extra assignments, provides assistance in multiple projects, and is a well known volunteer activist in our community. She is also a Certified Emergency Medical Dispatcher, Trainer, and a Tactical Dispatcher. Pat was also promoted to become one of our Center's first Shift Supervisors on October 1, 2010. Pat's commitment to our Communications Center and Community place our entire department in a most positive light.