



WHEN SECONDS COUNT

TARRANT COUNTY 9-1-1 DISTRICT



PSAP Managers' Meeting
April 30, 2010



PSAP

Assistance Program



PSAP Assistance Program Policy

Tarrant County 9-1-1 District
2600 Airport Freeway | Fort Worth, Texas 76111
817-334-0911 | www.tc911.org

PSAP Assistance Program

- The District will provide reimbursement for Allowable Expenses subject to availability of funds, entity allocations and annual appropriation.
- Allowable Expenses are determined by the District Board of Managers and reviewed annually.
- In compliance with applicable State laws, this is a prospective policy.
- No previously purchased items or services will be considered for reimbursement. (Current year billing of multi-year contracts will be considered on a case-by-case basis)
- All expenses must be approved by the District, in advance, to receive reimbursement.
- PSAPs may submit an *Application for Funding* consisting of the expenditures the PSAP is requesting.
- All applications must be received by September 30th.
- The deadline to submit the *Reimbursement Request* is November 30th.

CY2010

Allowable Expenses

- 9-1-1 related recording systems and maintenance costs.
- 9-1-1 related CAD system upgrades and maint. costs.
- 9-1-1 related Professional Services
- Initial purchase of a call accounting or telephony management information system (MIS) if the PSAP does not already have such a system.
- 9-1-1 related Maintenance Contracts
- Training, including “back-fill” of position
 - TECLOSE Classes
 - Teambuilding and specialized classes
 - Potential state-mandated classes

CY2010

Allowable Expenses

- 9-1-1 related Dispatch Furniture
- 9-1-1 related Dispatch center minor remodeling
- Backup Power support for dispatch infrastructure
 - UPS
 - Generator
- Personality assessment for personnel
- Emergency Telephone Notification Systems
- EMD (Emergency Medical Dispatch)
- Limited 9-1-1 related Professional Memberships
- Limited 9-1-1 related Travel Expenses



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