

# BIG MISSION FOR A BIG STATE!



Reports of missing children can be among the most difficult, challenging, and emotionally charged cases a law enforcement agency will ever experience. The Texas 9-1-1 Trainers organization, in conjunction with the National Center for Missing & Exploited Children (NCMEC) and its partners, wants to ensure that all Telecommunicators (TCs) in Texas receive **FREE STANDARDIZED TRAINING** on how to handle these calls.

Please see the list below to find training near you. If you would like to host a class, and do not see a class in your area, please email Patty Cross ([pcross@denco.org](mailto:pcross@denco.org)) with a detailed request.

**FREE ON-LINE TRAINING IS ALSO AVAILABLE AT ALL TIMES!**

To register go to:

<https://www.theciportal.org/AmberAlert/Courses/DistanceLearning/Telecommunications/Pages/default.aspx>

## ALL CLASSES ARE FREE

Course	Audience	Date	Time	Location	To Register
Best Practices for Missing and Abducted Children	Telecommunicators	July 21, 2011	0830-1700	Abilene, TX	<a href="mailto:pdavis@wctcog.org">mailto:pdavis@wctcog.org</a>
Best Practices for Missing and Abducted Children	Telecommunicators	Aug. 26, 2011	0800-1700	Amarillo College West Campus Blg C Rm 125	806-354-6083
Best Practices for Missing and Abducted Children	Telecommunicators	Dec. 13, 2011	0830-1700	Denco 9-1-1, Lewisville, TX	<a href="http://www.denco.org">www.denco.org</a>
Missing & Exploited Children CEO Seminar-CEO 130	Chiefs, Sheriffs & Comm Center Mgrs	Dec 4-5, 2011	0730-1700	Alexandria, VA	<a href="http://www.missingkids.com/ceo">www.missingkids.com/ceo</a>
Missing & Exploited Children CEO Seminar-CEO 131	Chiefs, Sheriffs & Comm Center Mgrs	Jan 22-23, 2012	0730-1700	Alexandria, VA	<a href="http://www.missingkids.com/ceo">www.missingkids.com/ceo</a>
Missing & Exploited Children CEO Seminar-CEO 132	Chiefs, Sheriffs & Comm Center Mgrs	Feb 5-6, 2012	0730-1700	Alexandria, VA	<a href="http://www.missingkids.com/ceo">www.missingkids.com/ceo</a>
Missing & Exploited Children CEO Seminar-CEO 133	Chiefs, Sheriffs & Comm Center Mgrs	Mar 4-5, 2012	0730-1700	Alexandria, VA	<a href="http://www.missingkids.com/ceo">www.missingkids.com/ceo</a>
NCMEC Train the Trainer	9-1-1 Trainers	July 21, 2011	0830-1700	NCTCOG, Arlington, TX	<a href="http://www.nctcog.org/training">www.nctcog.org/training</a>
NCMEC Train the Trainer	9-1-1 Trainers	Aug. 11, 2011	0800-1700	APCO Conference, Philadelphia, PA	Click <a href="#">here</a>
NCMEC Train the Trainer	9-1-1 Trainers	Sept. 30, 2011	0830-1700	Denco 9-1-1, Lewisville, TX	<a href="http://www.denco.org">www.denco.org</a>
NCMEC Train the Trainer	9-1-1 Trainers	Oct. 9, 2011	0830-1700	TX-APCO Conference Kerrville, TX	<a href="mailto:mconner@denco.org">mconner@denco.org</a>
Time to Act: The 9-1-1 Center and Missing Kids Course	9-1-1 Directors, Managers & Supv.	July 22, 2011	0830-1700	NCTCOG, Arlington, TX	<a href="http://www.nctcog.org/training">www.nctcog.org/training</a>
Time to Act: The 9-1-1 Center and Missing Kids Course	9-1-1 Directors, Managers & Supv.	Aug. 11, 2011	0800 - 1700	APCO Conference, Philadelphia, PA	Click <a href="#">here</a>

Visit [www.missingkids.com/911](http://www.missingkids.com/911) to learn more about becoming the Call Center Partner program and additional **FREE** training course opportunities available to agencies implementing best practices.

Contact [911@ncmec.org](mailto:911@ncmec.org) for more information.

Together, we can better protect our children and the children of our community.

