



Tarrant County 9-1-1 District Training Program Cancellation Policy

1. If it becomes necessary to cancel a class registration, it is preferred for the registration to be canceled at least three (3) working days before the course presentation date. Agencies with cancellations which occur within 24 hours of the course presentation will be charged a fee.
2. Cancellations on the day of the course presentation will be charged a \$20 cancellation fee. Fee may be waived for extenuating circumstances.
3. "No shows" for the course will be considered a cancellation and charged a \$25 fee.
4. Cancellations will be considered received by the TC9-1-1 Training Program staff when verified either by voice or email from a TC9-1-1 Training Program staff member.

If you have any questions regarding course cancellations contact:

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