

Job Overview

As a Public Safety Telecommunicator you will be responsible for receive and evaluate incoming calls for police, fire and medical assistance and dispatch appropriate personnel and equipment to emergencies and Work is performed in a stressful environment where a variety of calls, frequently emergency in nature, are screened and dispatched within short time frames. You'll have the opportunity to play a key role in DFW Airport's safety and security.

Starting Pay

\$49,100

What you will be doing:

- Operates and monitors Emergency 911 system, multiple talk group two-way radio system and departmental telephone lines, receives and evaluates incoming requests for police, fire and medical assistance and dispatches police, fire and medical units as required based on the nature of the call; disseminates information to field units as required.
- Evaluates and prioritizes emergency medical calls based on nationally recognized Emergency Medical Dispatch protocol.
- Monitors status of all on-duty police, fire and medical units, coordinating availability of each unit and the need for additional assistance from on-call personnel.
- Maintains notification files and makes requests for services from other Airport Board departments, specialized police/fire units, secondary ambulance services, wrecker service, etc.
- Maintains status of all off-duty, on-call Public Safety personnel, including K-9, criminal investigation, command personnel, etc.
- Operates and monitors a variety of computers, including local, state and national information networks and fire and burglar alarm systems.
- Performs tests and interface functions on a variety of electronic emergency systems and alarms, including the Emergency 911-computer system, to ensure proper function and back-up capability.
- Prepares and maintains a variety of manual and electronic logs and files documenting telecommunications activities, ensuring compliance with local, State, and Federal documentation requirements.
- Ensures all telecommunications activities are in compliance with Federal Communications Commission regulations.
- Monitors Public Safety records area, front lobby, service counter and jail book-in area through the use of video monitors and audio receivers.
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What you need:

- Completion of high school curriculum or equivalent.
- Two (2) years of experience involving telecommunications activities in a police, fire or emergency medical environment who actively received, processed, and transmitted public safety information by using a base

radio station on a public safety frequency and who regularly used a Computer Aided Dispatch system through their routine duties

OR

- Two (2) years of experience with the DFW Airport Board in a position that includes emergency radio communications, public safety, or airfield operations.

Special Requirements

- Ability to pass a personal and criminal background check
- Ability to pass a psychological evaluation.
- Ability to pass a truth verification examination.
- Ability to pass a medical physical examination.
- This is a designated safety sensitive position as defined in DFW Airport's Drug and Alcohol Administrative Policy and Procedure. Applicants selected for this position will be required to pass a drug screening test prior to employment and to submit to drug screening on a random basis during the length of their employment in the safety sensitive position.
- Must obtain a Security Identification Display Area (SIDA) Airport Identification/Access Badge (badge) in accordance with Department of Homeland Security Transportation Security Administration (TSA) requirements in Chapter 49 of the Code of Federal Regulations Part 1500 et. Al. and DFW Airport's Airport Security Program within thirty (30) days from date of employment and maintain qualification for a SIDA badge upon each badge renewal.

About Us

We are Dallas Fort Worth International (DFW) Airport—one of the most successful airports in the world by any definition. We're recognized for our innovation, leadership, drive for excellence and talented employees, and over the past five years we achieved almost every strategic objective and performance goal that we set out to achieve.

Our success is made possible because of the diverse talents of nearly 2,000 employees who champion our mission of providing an exceptional Airport experience to our customers and connect our community to the world. We're looking for the best talent to join our Public Safety department and help us re-imagine what an airport can be.

Bring your talents to DFW and live and work with purpose.